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I'm so glad that the hotel I **booked** didn't **turn out** to be a **dump**. The last time I went on vacation, I booked it online **sight unseen**, and it turned out to be a **run down hotel**. This hotel was completely different. The **decor** was tasteful and updated, the **staff** was friendly, and the rooms were well-maintained.

Well, that is, until my second day there. When I left my room in the morning, I had removed the "**Do Not Disturb**" **sign** from my door so that **housekeeping** would know I needed my room **made up**. When I got back in the afternoon, though, it hadn't been done properly. The **maid** had **made the bed**, cleaned the bathroom, and **re-stocked the mini-bar**, but she hadn't **vacuumed** the carpet and didn't leave any soap or clean towels. I called down to the **front desk** to make a complaint.

"Front desk. How may I help you?,"

"Hello. I'm in room **1201** and housekeeping didn't leave any soap or clean towels. And, the floor still needs to be vacuumed.,"

"Oh, I'm so sorry. Let me **connect you** with housekeeping." I waited on hold.

"Housekeeping.,"

"Yes, this is room 1201. The maid who cleaned my room didn't leave any soap or clean towels, and the floor needs vacuuming.,"

"Okay. I'll get someone up there right away to take care of that."

About 10 minutes later, the maid knocked on the door. I **stepped out of** the room and she left the **toiletries** in the bathroom and vacuumed. That was pretty quick service. I'm glad I didn't get **the run-around**.